

UnitedHealthcare Continues to Put Patients at Risk

Cancer patients in the Lehigh Valley region are the latest to be harmed in UnitedHealthcare's decision to walk away from its Medicare Advantage members who use Lehigh Valley Health Network (LVHN), part of Jefferson Health.

As of January 26, United's Medicare Advantage members who use LVHN are now out of network because United has imposed reimbursement cuts that violate our contracted agreement — cuts we are actively challenging through legal channels.

Immediately after United's decision, LVHN physicians identified patients in treatment for cancer, including 34 whose upcoming chemotherapy appointments were put in jeopardy by United's actions.

We asked United to work with us to ensure continuity of care for these patients facing life-threatening conditions.

United declined to do the right thing, refusing to come together to protect patients when they need their care teams the most.

UnitedHealthcare continues to disappoint and fall short of its commitments to members, putting greed and unfair practices ahead of our Lehigh Valley neighbors.

UnitedHealthcare has made its choice — and now patients are paying the price. As a result, Medicare Advantage members are now being forced to delay treatment, pay out of pocket or search for new insurance plans.

Call the number on the back of your UnitedHealthcare card and demand contracts that protect your access to LVHN doctors and hospitals.



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