

Patient Safety Structural Measure Declaration

Effective January 1, 2025, the Centers for Medicare & Medicaid Services (“CMS”) implemented the Patient Safety Structural Measure (“PSSM”) to encourage hospitals to implement or improve organizational structures to ensure that hospitals have a structure and culture that promotes patient safety. As part of its efforts to comply with the PSSM, Einstein Medical Center Montgomery d/b/a Jefferson Einstein Montgomery Hospital (“EMCM”) adopts this declaration (“PSSM Declaration”) to affirm that (i) patient safety is one of our core organizational values; (ii) we are committed to achieving our goal of zero preventable harm; (iii) we collect data and rely on measurable safety metrics to address patient safety issues; and (iv) we promote a culture of accountability in accordance with the Agency for Healthcare Research and Quality’s principle of a Just Culture.

EMCM affirms the following:

- Patient safety is a core value of EMCM and is central to our mission, vision, and daily operations.
- We aspire to achieve zero preventable harm and commit to continuous improvement to eliminate avoidable harm.
- We foster a Just Culture, ensuring accountability is balanced with fairness and that staff feel safe to report errors and near misses without fear of retaliation.
- We share this PSSM Declaration to demonstrate transparency to patients, families, and the community we serve.
- We implement, share with, and hold our personnel accountable to abide by policies regarding patient safety, quality of care, reporting of events, and related matters. We have a non-punitive, transparent reporting environment that supports learning, shared accountability, and continuous safety improvement.
- Our patient safety program incorporates defined metrics to measure progress, monitor trends, set goals, and hold ourselves accountable for reducing harm. Each unit of EMCM measures its performance against unit-specific patient safety goals, which are posted in visible areas on the unit and have been developed in consultation with the Jefferson Health Clinical Quality Committee and EMCM Board of Trustees or Board of Managers, as applicable.
- We are committed to engaging patients and families as partners in safety, recognizing their essential role in preventing harm.
- We will continue to evaluate and update our patient safety program to align with national patient safety goals, regulatory standards, and evidence-based best practices to reduce risk.
- Our Board of Trustees or Board of Managers, as applicable, and leadership receive regular updates on patient safety performance and outcomes to ensure oversight and accountability.
- We acknowledge our responsibility to learn from events, near misses, and system vulnerabilities through root cause analysis, Failure Mode and Effects Analysis, and continuous system redesign.